

## THE MINE SHAFT

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### **Situation:**

Derek Bradway, a bowling alley owner and business man in Houghton, MI, always dreamed of opening a restaurant and entertainment facility to appease the local population's and tourists need for leisure and amusement in the area.



### **Their Need:**

Chef Services Group was hired to work within The Mine Shaft's economic business model to assist in developing a full service casual-themed restaurant.

### **Primary Services Provided:**

- Ideation and direction for menu offerings and layout
- Standardized recipe development and standardized, interactive recipe manual development
- Provided customized culinary presentations based on chosen menu direction
- Initiated and developed relationships with local purveyors
- Specified and developed inventory of all food items
- Specified all smallwares, plateware, and flatware
- Worked with kitchen design team to create functional kitchen design, equipment specifications, and flow
- Provided Operations Manual based on flow of service
- Layed out and provided initial training at opening for management and staff
- Laid out initial set-up of all kitchen stations. Trouble-shoot opening problematic areas.

### **Results:**

The Mine Shaft Entertainment Center opened in March of 2008. The facility includes the Rock House Hardwood Grille restaurant, bar and disco, 18 bowling lanes, a state-of-the-art arcade, go-carts and miniature gulf. Business is booming and continues to grow.



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